

MAXIMATOR®

Maximum Pressure.



High Pressure Technology • Testing Equipment
Hydraulics • Pneumatics

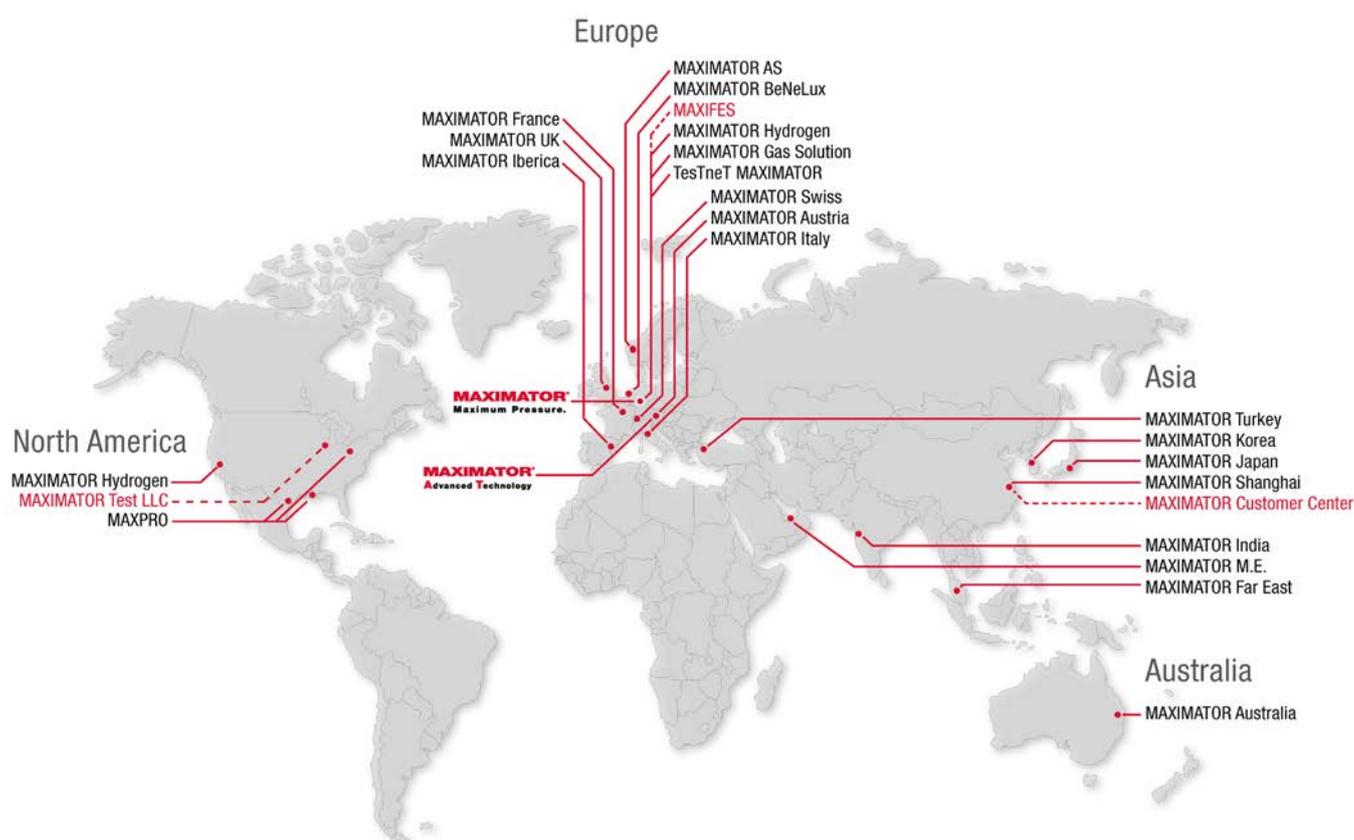
How do you get the maximum out of your systems?



» With our best-in-class Service.

Service with high pressure.

Content	Seite
MAXIMATOR worldwide	2
Technical Support	4
Spare part Service	6
Maintenance Service	8
Training	10
Retrofit and relocation	12
Repair Service	14
Rental Service	16
Service concepts	18



As an internationally leading company specialising in high-pressure technology, Maximator produces high-performance air driven gas boosters and air amplifiers, pumps and high pressure technology such as valves, fittings, pressure switches and other components for a variety of uses and applications.

In addition, we offer individual solutions in the areas of hydraulic systems and gas booster stations. An extensive range of technologies and services in the field of container and high-pressure testing technology as well as production technology round off our portfolio.

For decades we have been supporting well-known companies in the automotive and supplier industries, the chemical, plastics, oil and gas industries as well as in the alternative drive segment (e.g. hydrogen). We follow strict quality guidelines certified according to ISO 9001. In order to ensure the continuous further development of our products, we maintain a close cooperation with our customers as well as with material and component suppliers.

With four technical offices in Germany and qualified partner companies worldwide, we can offer optimal customer service. A total of over 400 qualified, highly motivated employees work at our production centre in Nordhausen.

Performance overview



Our team of more than 50 service professionals at 20 international locations is on hand with their equipment and engineering know-how to support you with your system from the commissioning phase through to operator training courses and maintenance. We also supply original spare parts for your production equipment.

With the focus on transparency, we demonstrate the working principle of the technologies in product briefings so that you can save time and money right from the start.

Safe and competent handling during operation and maintenance helps to extend the service life of all components and reduce unnecessary downtime, thereby securing your investment in the long term.

Maximator service and maintenance contracts guarantee regular maintenance and servicing of your system. We make your day-to-day business easier by organising the inspection schedules and planning and executing the continuous maintenance work to ensure that the performance of your machine remains at the highest level.



The technical support consists of a team of experts from various specialist areas. The aim is to solve your concern together in the shortest possible time and thus to help you as quickly as possible. We pay attention to uncomplicated and efficient support.

We attach great importance to direct, personal customer contact and use the latest web technologies in addition to traditional means of communication.

Our service portfolio.

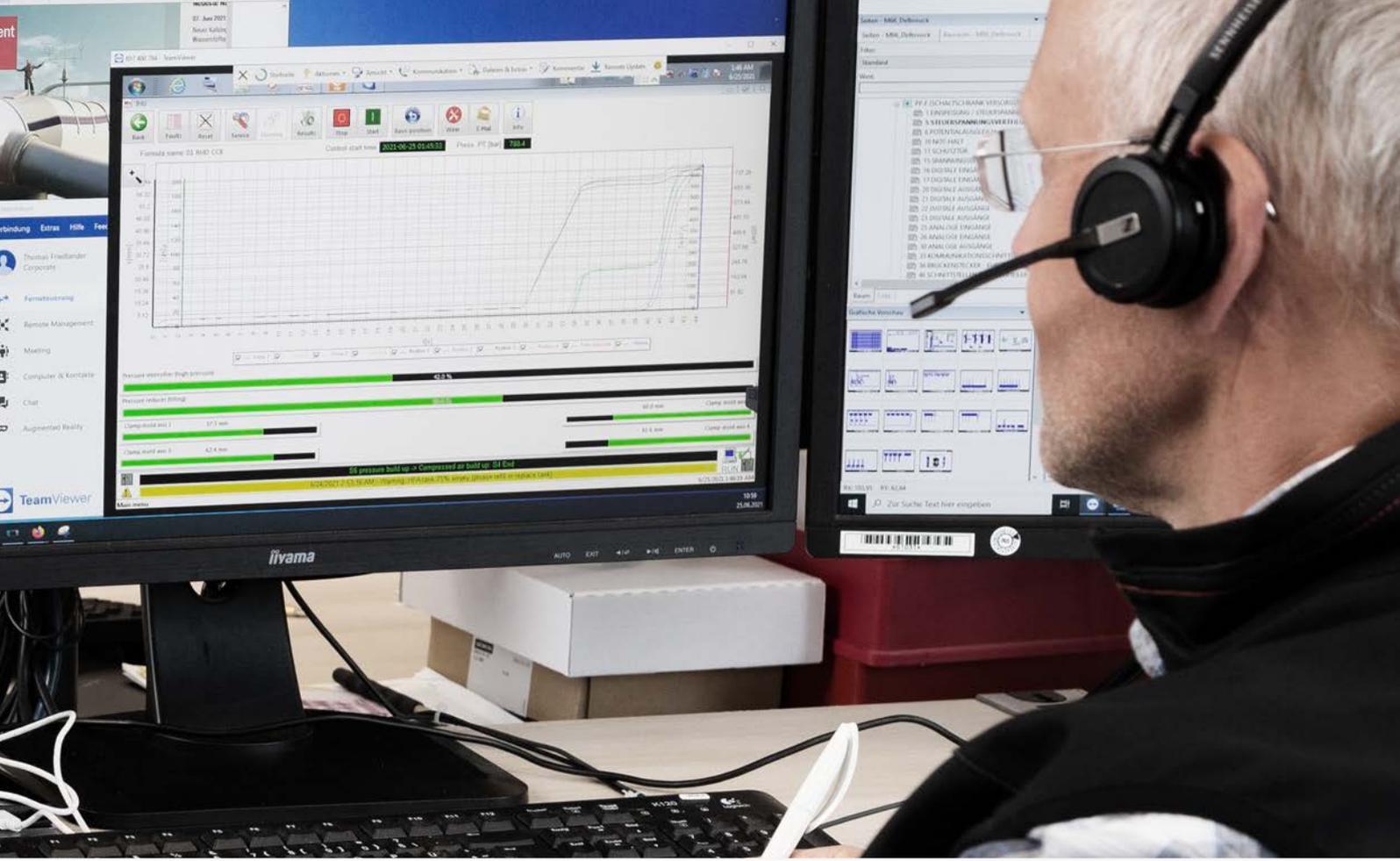
- » Experienced contact for technical questions
- » Support for product and system malfunctions with individual malfunction analysis
- » Organization and implementation of remote services
- » Advice and recommendations regarding Maximator products, spare parts, maintenance, service calls, etc.
- » Advice on system modifications (also for systems from other manufacturers)
- » Provision of technical documents (drawings, operating and assembly instructions)
- » Continuous exchange of information with you
- » If necessary, interface to other internal departments
- » Maximator service hotline

Your benefit.

- » Support for self-help via telephone, e-mail, remote services
- » Joint discussion of possible sources of error and instructions for action
- » We check alternative technical components in order to minimize downtimes.

Ensuring availability of your plant.

The support team is available to you in Germany and worldwide as a specialist in the field of high pressure and testing technology, hydraulics and pneumatics and guarantees customized solutions within a very short time. Thanks to the quick expert help, you remain able to act with us.



Your contact for Support.

Support-Team

phone: +49 (0) 3631 9533 5444

service@maximator.de



www.maximator.de



Contact Form



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Spare parts Service



The Maximator spare parts service offers the fastest possible solutions in spare parts supply. The aim is to define spare and wear parts together with you and to deliver them in original Maximator quality.

In order to be able to ensure the greatest possible product and system availability, we pay attention to uncomplicated and efficient processing. Talk to us if you want to benefit from the latest technical improvements by using our continuously developed products.

Our service portfolio.

- » Your One-Stop-Shopping contact for questions about spare parts
- » Advice on Maximator products, spare and wear parts
- » Customer-specific spare and wear part packages, tailored to the service life of the system and with fair and market-driven pricing
- » individual support and continuous exchange of information with you
- » Provision of technical documents (drawings, operating and assembly instructions)
- » In-house spares inventory with more than 25,000 spare parts in stock
- » Short-term availability of spare and wear parts through spare parts inventory management
- » Worldwide available stocks at our subsidiaries
- » Efficient international shipping due to our logistics capability and "known consignor" status

Your benefit.

- » Extension of the service life and functionality through original spare parts from our own production
- » Recommendations for stocking spare parts and handling Maximator products and systems
- » Spare parts with associated certificates that can be called up at any time (if required)
- » Spare parts availability for 10 years
- » Worldwide delivery, standard delivery on weekdays, express delivery

Benefit from our technical improvements.

No matter which of our products you have: We know which spare parts you need and deliver them directly to you - worldwide by sea freight, air freight and express courier service. We guarantee long-term product and system availability beyond the legal requirements.



„With our spare parts service we secure long-term availability of your systems. You benefit continuously from our technical improvements.“

Max Hildebrandt
Administration

Your contact for Spare parts.

Max Hildebrandt

Telefon: +49 (0) 3631 9533 5240

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"Spare parts inquiries" form

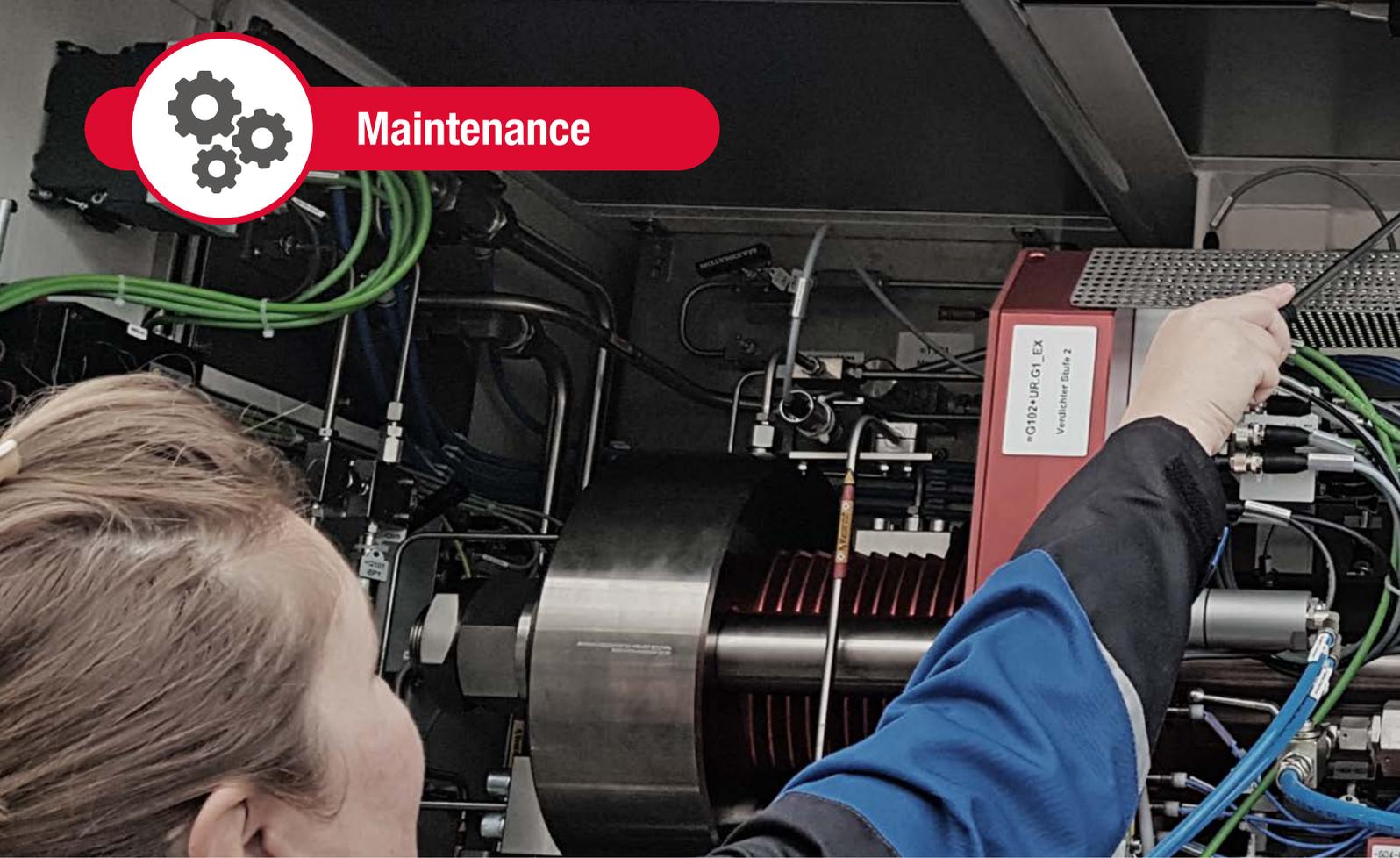


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Maintenance



Regular maintenance ensures the reliable availability of your system and enables you to maintain production, minimize incidents and save costs. Optimal maintenance intervals tailored to the system ensure reliable operation of your system.

In addition to system availability and minimized downtimes, we make maintenance transparent and plannable for you. Your systems will produce most effectively if they are always subject to our care. The uncomplicated and efficient exchange with you is particularly important to us.

Our service portfolio.

- » various maintenance options coordinated with you

one-time maintenance

- for example, in the event of a spontaneous need or an unplanned incident
- review of the safety equipment

Maintenance agreements

- flexible terms
- individual price and payment agreements
- coordination service for upcoming maintenance: 4 weeks prior to assignment, appointments are made (system downtime can be planned)

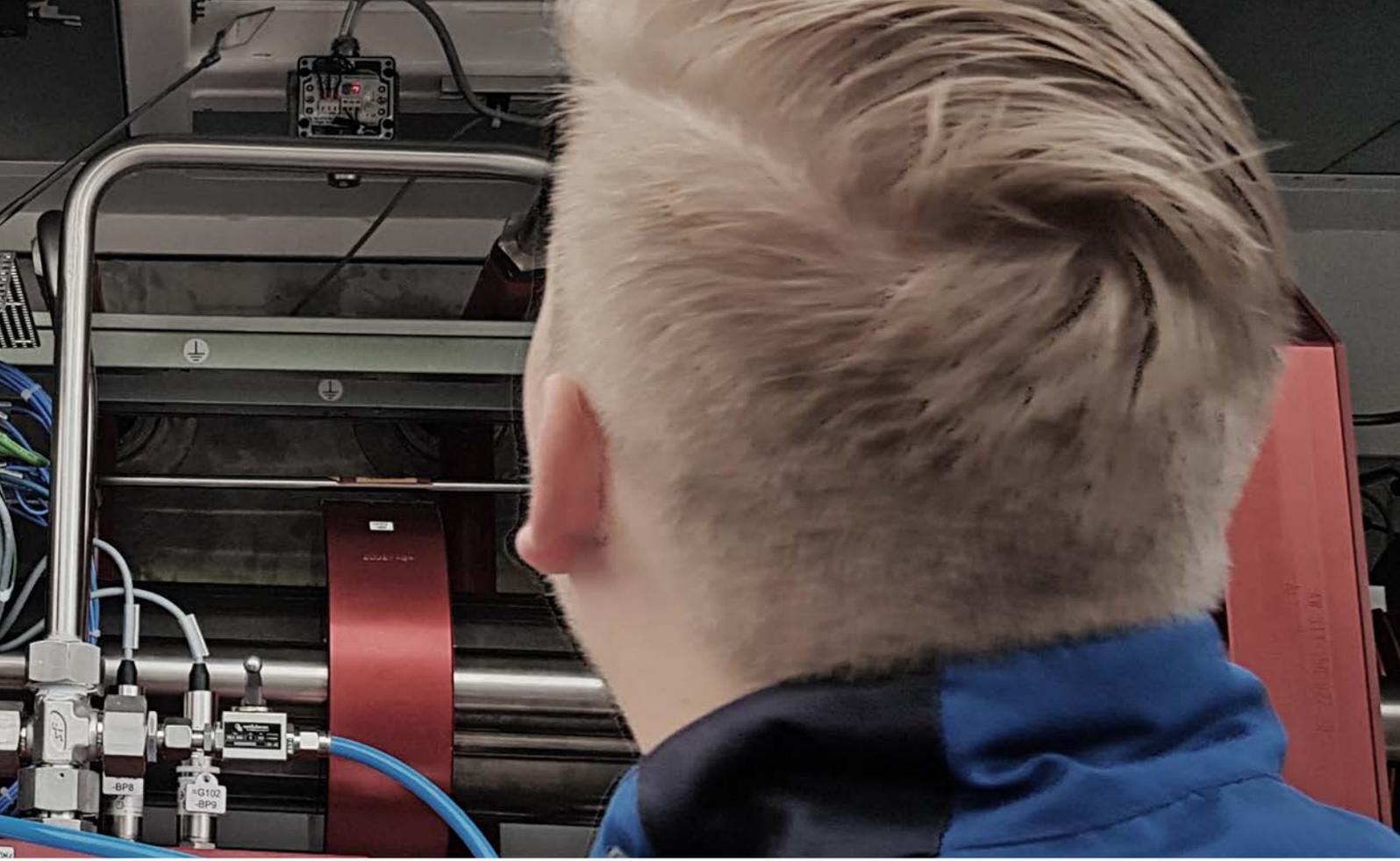
- » check of complete measuring chain to ensure the measurement results
- » identification of possible optimizations
- » detailed service report about the condition of your system

Your benefit.

- » optimized operational safety and extension of the service life of your system
- » saving of operating costs and less susceptibility to failure
- » minimization of downtimes through predictable maintenance work
- » free advice from our team of experts (also on site)
- » proof of maintenance carried out to third parties
- » no time-consuming inquiry and order process

Better to be safe than sorry.

Our service professionals plan and carry out regular maintenance work on your system punctually and reliably. This enables system downtimes to be planned and costs to be saved. We extend the service life of your system and ensure your continuous business success.



Your contact for Maintenance.

Nils Meyer

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contact form



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Training



Knowledge of the structure and functionality of the system is one of the most important prerequisites for optimal system safety and a long service life. Our machines and systems can be used more effectively if the operators are fully informed and trained. Our team of experts from various specialist areas provides specialist knowledge

about the system and the built-in high pressure technology in training courses that are tailored to your needs. Be it on the topic of control, operating fluids or processes, we provide information in a targeted manner. We ensure uncomplicated and efficient support and attach great importance to direct, personal contact with you.

Our service portfolio.

- » Various training concepts coordinated with you
 - based on the group of participants (operator, maintenance engineer, etc.)
 - based on the content (mechanical structure, performance parameters, etc.)
- » Types of training: basic, refresher, extension
- » Training platforms: classroom training in-house or at the customer's site, e-learning, Maximator specialist seminar
- » High employee satisfaction through knowledge of the system and the components guarantees optimal use of the system
- » Increase in productivity, low repair costs and proper behavior in the incident due to safe handling of the system and the components

Your benefit.

- » TÜV-certified trainers impart knowledge according to the latest methodology with a high degree of practical relevance
- » Trainer availability even after the training
- » Practical training parts with detailed information on the structure, function and mode of operation of individual components and a large number of hints and practical tips
- » Exclusive user knowledge in the areas of operation, maintenance and servicing
- » Reduction of downtimes, applicable accident prevention measures, more efficient use of the system

You benefit from the source.

One of the most important prerequisites for optimal system safety and long service life is the operator's knowledge of the structure and functionality of the system. That is why we provide you with exclusive, first-hand knowledge and thus ensure a well-coordinated human-machine team.

ACADEMY

um Know-How.



Your contact for Training.

Sascha Schiele

phone: +49 (0) 3631 9533 5126

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www.maximator.de



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Retrofit Relocation



Retrofit or Relocation required?

Contact us
by phone, email, contact form

Consultation

Offer

Approval

Retrofit execution
according to a coordinated project plan

Modernization without costly investments in new system technology - with the Maximator Retrofit, your systems remain state-of-the-art. By modifying the hardware and software, you set standards regarding operational safety with your test and production systems. The coordinated planning and the implementation by our specialists

mean significantly higher productivity for you and no downtime due to defective components that can no longer be procured. Contact us; our team of experts will work with you to find the solution for your maximum system retrofit.

Our service portfolio.

- » Optimization and expansion of your application
- » Retrofitting of current technology standards
- » Adaptation to modified test and production processes
- » Securing long-term availability of your spare parts
- » Transparent and predictable service costs
- » Support for smooth process start-up by our team of experts
- » Logistics and operator training for system relocation
- » Support from our project team

Your benefit.

- » Securing the long-term use of your testing and production systems
- » Increase in process quality
- » Savings compared to a new investment
- » Preservation of the familiar operating environment, no time-consuming training required due to unknown technology
- » Safety requirements of your system conform to the highest safety standards
- » Increase the resale value of your system

Set standards.

With a modification by Maximator, you can look to the future with strength and confidence. We bring your systems up to the current state of the art and ensure that you are ideally equipped in terms of technology and quality to meet your customers' requirements in your market environment.



„On the basis of detailed cost-benefit evaluations, we analyse your system and find sustainable solutions to make your testing and production technology fit for the future, even without new investments.“

Nils Meyer
After Sales

Your contact for Retrofit.

Nils Meyer

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Contact form



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Repair Service



The repair service of Maximator is part of our efficient service department and takes care of the fast recommissioning of components and systems manufactured by Maximator. The aim is to repair defective components as quickly as possible with maximum cost transparency.

We pay attention to uncomplicated and efficient processing in order to keep throughput times as short as possible. As a result of the continuous further development of our products, you as our customer benefit from the latest technical improvements.

Our service portfolio.

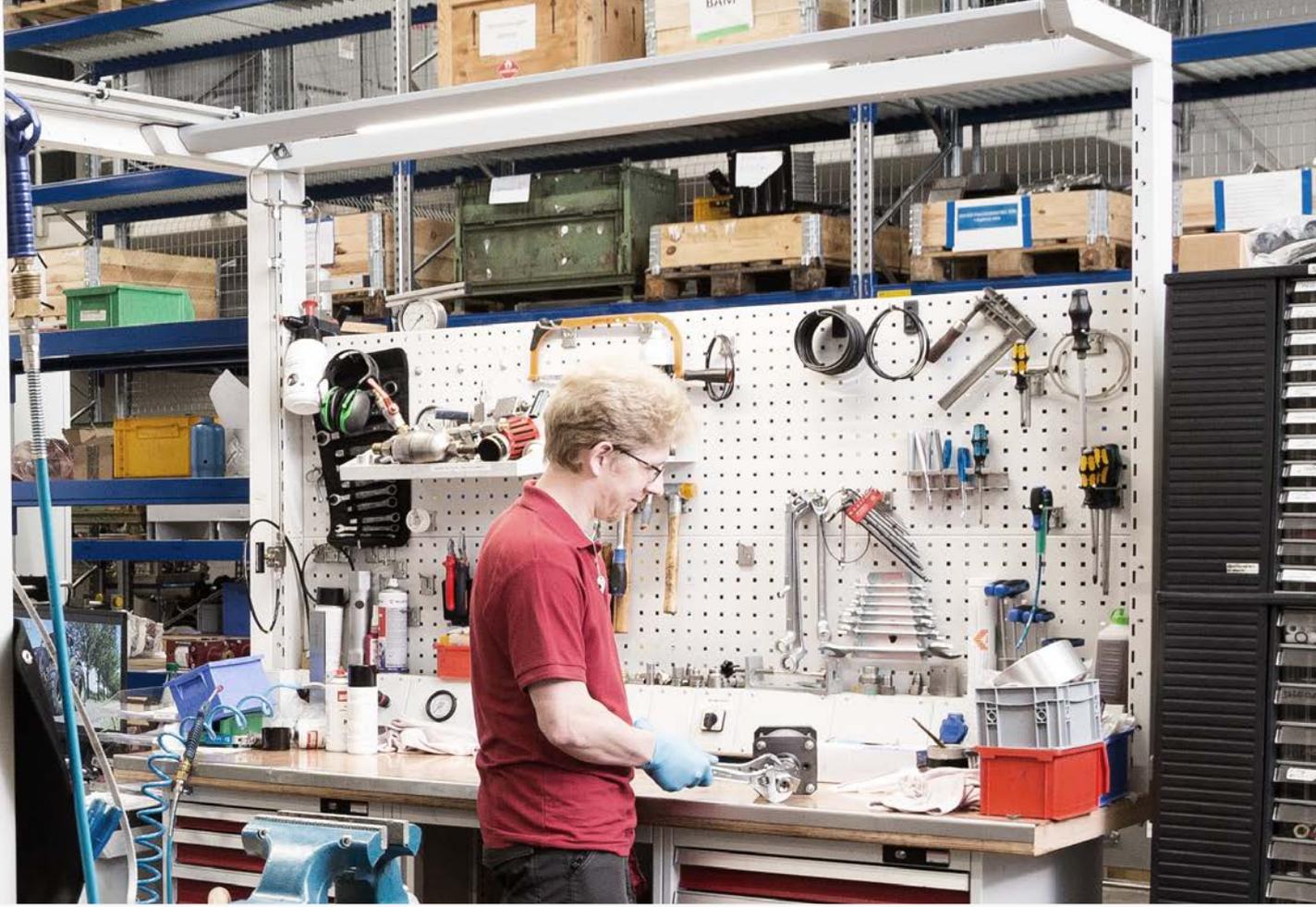
- » Professional repairs by qualified specialists with many years of experience
- » Test run or acceptance after completed repair
- » Repairs can be carried out quickly due to our own stock with more than 25,000 spare parts
- » Efficient international shipping due to our logistics capability and "known consignor" status
- » Reliable cost transparency
- » Worldwide delivery, standard delivery on weekdays, Express delivery
- » Extended service life and functionality of your repaired product due to the use of original spare parts from our own production

Your benefit.

- » Fast and reliable processing
- » Fixed repair costs
- » Execution of repairs according to the quality guidelines for new devices
- » Avoidance of new investments
- » Individual support and continuous exchange of information with you
- » Recommendations for handling your Maximator products and systems

Stay productive.

Our repair service ensures that your product is revitalized quickly with maximum cost transparency. With the greatest care and in accordance with the quality guidelines for new devices, your device or system will be optimally repaired by our qualified employees using original Maximator spare parts.



Your contact for Repair Service.

Steffi Schröter

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www.maximator.de



Repair form



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Rental Service



Compressed air driven power packs from Maximator are the perfect tool for mobile high pressure generation. These compact rental unit made of stainless steel generate a pressure of up to 4.000 bar with liquids and up to 2.100 bar with gases.

Parts and pressure equipment are pressure-tested, pressure measuring instruments are function-tested and calibrated, gas is compressed or transferred, liquids are injected into processes or membranes and bladder accumulators are charged with nitrogen.

Our service portfolio.

- » **Rental Units for liquids up to 4,000 bar**
Maximator Power Packs Liquid can be used for many technical applications in engineering and industry. This units can be operated in Atex Zone 1 and comply with category 2G. They generate hydraulic pressures of up to 4,000 bar safely and very efficiently. They are driven via compressed air ranging from 1 to 10 bar.
- » **Rental Units for gases up to 2,100 bar**
Maximator Power Packs Gas are complete, ready-for-connection booster stations for generating operating pressure of up to 2,100 bar. The Power Packs Gas can be used for all types of test, filling and for various pressure generation applications.

Your benefit.

Compressed air driven power packs from Maximator are the perfect tool for these applications. They are:

- » easy to operate
- » very reliable operation
- » can be used for many different media
- » very sturdy and suitable for everyday use.

And: They are now also available for renting! This simplifies your procurement process and you get the right tool at the right time.



Your contact for equipment rentals.

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www.maximator.de



Contact form



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Service concepts



Commissioning

in the factory /
on site at the
customer

Consulting & analysis

of customer
requirements

Development

catalog of
measures
(Service concept)

Offer

Service concept

Approval

by the customer

Implementation of the service concept

by Maximator

Service concepts arise where systems are commissioned and production operates successfully. To ensure that this is also the case for you in the future and that your system works according to your expectations, we offer customised service concepts.

Together with you, we select the right service modules from a pool of various options. An optimal mix of services ensures that you can test and produce at the highest level with your system technology.

Our service portfolio.

- » Joint analysis of your needs and derivation of the measures
- » Customised service concepts, consisting of:
 - Spare parts stocking
 - Maintenance measures
 - Remote analysis and support
 - Training
 - Optimization
- » Ensuring productivity and long-term durability
- » Maintaining the highest safety standards
- » Extending the service life
- » Feedback on the previous system status

Your benefit.

- » Potential savings by synergy effects
- » Transparent and predictable service costs, no cost-intensive standard measures
- » Coordinated and reliable response times
- » Savings by the individual combination of separate service packages
- » Premium status by the Maximator Service Division

Stay productive with us.

100 % service - 100 % system. Our service concepts support you in the long-term operation of your system. We focus on availability and safety and thus keep your system technology at the highest level.



„Together we design a service concept precisely customised to the needs of your system on whose performance limits you can rely 100%!“

Thomas Picking
Service Sales Manager

Your contact for Service concepts.

Thomas Picking

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contact form



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„Our team of service specialists is committed to providing the highest possible availability and reliability of your systems.

You can count on fast reactions and optimal solutions - together we get the maximum out of your systems.“

Dennis Kegler
Division Manager Service

At your side, everywhere

With our international partner companies, experienced experts in high-pressure technology are always ready to assist you. We have compiled detailed contact information for our international partners which you can find on our website at:

www.maximator.de/worldwide+distribution.

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